



DELIVERY FAQs

HOW CAN I ORDER A DELIVERY?

You can place your order online at naturesmedicines.com, leafly.com, and weedmaps.com. Or by calling toll free **833.356.3145**.

WHERE DO YOU DELIVER?

We deliver in metro Phoenix — within a 25-mile radius of our Phoenix and Glendale dispensaries.

WHAT ARE THE HOURS OF DELIVERY?

Deliveries are made daily from 10 AM to 9:30 PM as follows:

Delivery Route 1	10:00 AM - 2:00 PM
Delivery Route 2	2:30 PM - 6:30 PM
Delivery Route 3	7:00 PM - 10:00 PM

WHAT ARE THE ORDERING WINDOW HOURS?

Orders are taken from 7 AM - 6:30 PM

Order Window 1	7:00 AM - 9:30 AM
Order Window 2	9:30 AM - 2 PM
Order Window 3	2:00 PM - 6:30 PM

CAN I ORDER AHEAD OF TIME?

Yes. You can place an order for a later route. But you can't order less than 30 minutes before a route. *Please note: It's best to choose a route based on the optimum time you expect to be at your home address.*

WILL I KNOW WHEN MY ORDER WILL BE ARRIVING?

A dispatcher will contact you to confirm your order and request any additional delivery instructions. ETAs are provided after all orders are received for your specific route.

HOW CAN I PAY?

By cash: Exact change is strongly encouraged

By card: The amount owed will be rounded to the nearest \$5 increment + a \$2.75 service fee

WHAT IS THE COST OF DELIVERY?

Delivery is FREE with all orders over \$80. Otherwise the fee is \$9.99 per delivery.

WHAT DO I NEED TO HAVE READY WHEN THE DRIVER ARRIVES?

You must be present to meet the driver with your current MMJ card. Also please remember to wear a mask! Thank you.